

Temporary Arrangement for Customer Service Center

Dear customers

In view of the latest development of COVID-19, starting from March 25, 2020, we will temporarily change the service hours of our Customer Service Center in Hopewell Center to Monday to Friday: 11:00am - 4:00pm (Closed on Saturdays, Sundays and public holidays).

The service hours of our Customer Service Hotline remain unchanged. Please feel free to contact us via our hotline or email. We are delighted to serve you. For the latest update, please visit our website at www.metlife.com.hk.

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| Customer Service Hotline: | (852) 2199 1000 Service Hours: Monday to Friday: 9:00am to 6:00pm; Saturday: 9:00am to 1:00pm (except public holidays) |
| Email Address: | customerservices@metlife.com.hk |

MetLife Hong Kong

客戶服務中心臨時安排

親愛的客戶：

因應新型冠狀病毒疫情的最新發展，由 2020 年 3 月 25 日起，位於合和中心的客戶服務中心之服務時間將暫時更改為星期一至五上午 11 時至下午 4 時（星期六、日及公眾假期休息）。

客戶服務熱線的服務時間將維持不變，閣下可透過熱線或電郵聯絡我們，我們樂意為您提供服務。有關最新資訊，請瀏覽我們的網站 www.metlife.com.hk。

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| 客戶服務熱線： | (852) 2199 1000 服務時間：星期一至五上午九時至下午六時，及星期六上午九時至下午一時 (公眾假期除外) |
| 電郵： | customerservices@metlife.com.hk |

香港大都會人壽