

Required Documents for Claims

	Death Benefit	Critical Illness Benefit	Hospital Cash / Hospital Benefits	Surgical Cash Benefit	Accidental Death and Disability Benefit* / Accidental Medical Expense Benefit	Waiver of Premium / Payor Benefit / Total & Permanent Disability
Claim Form Part I	✓	✓	✓	✓	✓	✓
Claim Form Part II	✓	✓	✓	✓	✓	✓
Original / Certified True Copy of Death Certificate	✓					
Original / Certified True Copy of ID of Insured	✓					
Original / Certified True Copy of ID of Beneficiary	✓					
Copy of address proof of benefit payee	✓					
Original Policy	✓					
Original / Certified True Copy of ID of Policyowner		✓	✓	✓	✓	✓
Copy of Hospital Receipts			✓	○		
Original receipts			✓ (for medical expense benefit)		✓ (for medical expense benefit)	
Original / Certified True Copy of Sick Leave Certificates					○	✓
Copy of Pathology Report & Laboratory Reports		✓	○	○	○	○
Physiotherapy Report			○		○	○
Others :						
Original / Certified True Copy of Letter of Administration	○					
Original / Certified True Copy of ID of Estate Administrator	○					
Post-Mortem Report	○					
Police Report / Police Statement	○	○	○	○	○	○
Newspaper Clipping	○	○	○	○	○	○
Original / Certified True Copy of Insured's Marriage Certificate / Birth Certificate	○					

Remarks:

✓ Basic documents

○ Supplementary documents

Notes:

1. Additional documents / information may also be required
2. Company reserves the right to request for original documents if deemed necessary

* If claims for accidental death, claims documents requirement follow death benefit claims.